```
{INCLUDETEXT "C:\\Users\\NeilB\\OneDrive - PRACCTICE
LTD\\Documents\\OspreyOfficeGateway\\header.doc"}
Our Ref:
           { MERGEFIELD MATTER_FEE_EARNER_ID }/{ MERGEFIELD
           client_no }/{ MERGEFIELD matter_no }
Your Ref:
{ SET LETTER{ DATE \@ "d MMMM yyyy" } }{ref LETTER \@ "d MMMM yyyy" \ \*
MERGEFORMAT }
{ IF { MERGEFIELD TK PICLIENTINFO tkCLIENTMINOR } = "Yes" "{ MERGEFIELD
TK PICLIENTINFO TK LITFRNDTITLE } { MERGEFIELD
TK_PICLIENTINFO_TK_LITFRNDFORE } { MERGEFIELD
TK_PICLIENTINFO_TK_LITFRNDSURN }
{ MERGEFIELD TK_PICLIENTINFO_TK_LITFRNDADDR }" "{ MERGEFIELD
LINKNAME TITLE 1 \ { MERGEFIELD LINKNAME INITIALS 1 \ } { MERGEFIELD
LINKNAME_SURNAME_1 }
{ MERGEFIELD CALCULATION_ADDRESS }" }
Dear { IF { MERGEFIELD TK_PICLIENTINFO_tkCLIENTMINOR } = "Yes" "{ MERGEFIELD
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TK\_PICLIENTINFO\_TK\_LITFRNDTITLE } { MERGEFIELD
TK\_PICLIENTINFO\_TK\_LITFRNDSURN }" "{ IF { MERGEFIELD
TK\_PICLIENTINFO\_tk\_SALUTATION } = "" "{ MERGEFIELD LINKNAME\_TITLE\_1 } {
MERGEFIELD LINKNAME\_SURNAME\_1 }" "{ MERGEFIELD
TK\_PICLIENTINFO\_tk\_SALUTATION }" }" }

## Re: { MERGEFIELD MATTER\_MATTER\_DESCRIPTION }

have confirm that - 1 today sent а letter to ΙF { MERGEFIELD TK\_PIDEF1DETAIL\_tkDEF1CONAME **MERGEFIELD** TK\_PIDEF1DETAIL\_tkDEF1TITLE } { MERGEFIELD TK\_PIDEF1DETAIL\_tkDEF1FORENAME TK PIDEF1DETAIL tkDEF1SURNAME MERGEFIELD "{ **MERGEFIELD** }" TK\_PIDEF1DETAIL\_tkDEF1CONAME }" } to notify them of your claim.

They are required to pass on a copy of my letter to their Insurers straight away, and under the Personal Injury Pre-Action Protocol the letter should be acknowledged by them or their Insurers within 3 weeks.

I will let you know as soon as I hear anything further.

Yours sincerely

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{ MERGEFIELD CALCULATION_FEE_EARNER_DESCRIPTION } 
{ MERGEFIELD PRACTICEINFO_PRACTICE_NAME\*UPPER }
```

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