

{INCLUDETEXT "C:\\Users\\NeilB\\OneDrive - PRACCTICE LTD\\Documents\\OspreyOfficeGateway\\header.doc"}

Our Ref: { MERGEFIELD MATTER_FEE_EARNER_ID }/{ MERGEFIELD client_no }/{ MERGEFIELD matter_no }

Your Ref:

{ SET LETTER{ DATE \@ "d MMMM yyyy" } }{ref LETTER \@ "d MMMM yyyy" \ * MERGEFORMAT }

{ IF { MERGEFIELD TK_PICLIENINFO_tkCLIENTMINOR } = "Yes" "{ MERGEFIELD TK_PICLIENINFO_TK_LITFRNDTITLE } { MERGEFIELD TK_PICLIENINFO_TK_LITFRNDFORE } { MERGEFIELD TK_PICLIENINFO_TK_LITFRNDSURN } { MERGEFIELD TK_PICLIENINFO_TK_LITFRNDADDR }" "{ MERGEFIELD LINKNAME_TITLE_1 } { MERGEFIELD LINKNAME_INITIALS_1 } { MERGEFIELD LINKNAME_SURNAME_1 } { MERGEFIELD CALCULATION_ADDRESS }" }

Dear { IF { MERGEFIELD TK_PICLIENINFO_tkCLIENTMINOR } = "Yes" "{ MERGEFIELD TK_PICLIENINFO_TK_LITFRNDTITLE } { MERGEFIELD TK_PICLIENINFO_TK_LITFRNDSURN }" "{ IF { MERGEFIELD TK_PICLIENINFO_tk_SALUTATION } = "" "{ MERGEFIELD LINKNAME_TITLE_1 } { MERGEFIELD LINKNAME_SURNAME_1 }" "{ MERGEFIELD TK_PICLIENINFO_tk_SALUTATION }" }" }

Re: { MERGEFIELD MATTER_MATTER_DESCRIPTION }

I now have pleasure in enclosing a cheque in the sum of £* which I have received from the Insurers.

This now brings your claim to an end and I will be seeking from the other side my professional costs and expenses which should be concluded shortly.

It is also my duty to advise you that { MERGEFIELD "PRACTICEINFO_PRACTICE_NAME" }, under Solicitors Regulation Authority rules, we must keep a copy of your file of papers for at least 6 years.

It is our policy to keep an electronic copy of your file and to destroy the paper file which has been kept. Naturally, if you wish to be provided with your file of papers please let us know within 14 days from the date of this letter.

Finally, can I please express my gratitude to you for instructing { MERGEFIELD "PRACTICEINFO_PRACTICE_NAME" } to act on your behalf.

Yours sincerely

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{ MERGEFIELD CALCULATION_FEE_EARNER_DESCRIPTION }
{ MERGEFIELD PRACTICEINFO_PRACTICE_NAME*UPPER }