```
{INCLUDETEXT "C:\\Users\\NeilB\\OneDrive - PRACCTICE
LTD\\Documents\\OspreyOfficeGateway\\header.doc"}
Our Ref:
           { MERGEFIELD MATTER_FEE_EARNER_ID }/{ MERGEFIELD
           client_no }/{ MERGEFIELD matter_no }
Your Ref:
{ SET LETTER{ DATE \@ "d MMMM yyyy" } }{ref LETTER \@ "d MMMM yyyy" \ \*
MERGEFORMAT }
{ IF { MERGEFIELD TK PICLIENTINFO tkCLIENTMINOR } = "Yes" "{ MERGEFIELD
TK PICLIENTINFO TK LITFRNDTITLE } { MERGEFIELD
TK_PICLIENTINFO_TK_LITFRNDFORE } { MERGEFIELD
TK_PICLIENTINFO_TK_LITFRNDSURN }
{ MERGEFIELD TK_PICLIENTINFO_TK_LITFRNDADDR }" "{ MERGEFIELD
LINKNAME TITLE 1 \ { MERGEFIELD LINKNAME INITIALS 1 \ } { MERGEFIELD
LINKNAME_SURNAME_1 }
{ MERGEFIELD CALCULATION_ADDRESS }" }
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Dear { IF { MERGEFIELD TK_PICLIENTINFO_tkCLIENTMINOR } = "Yes" "{ MERGEFIELD TK_PICLIENTINFO_TK_LITFRNDTITLE } { MERGEFIELD TK_PICLIENTINFO_TK_LITFRNDSURN } " "{ IF { MERGEFIELD TK_PICLIENTINFO_tk_SALUTATION } = "" "{ MERGEFIELD LINKNAME_TITLE_1 } { MERGEFIELD LINKNAME_SURNAME_1 } " "{ MERGEFIELD TK_PICLIENTINFO_tk_SALUTATION } " }" }

Re: { MERGEFIELD MATTER_MATTER_DESCRIPTION }

In order for us to proceed we need to take out insurance to protect you in the event that you are unsuccessful with your claim. This will cover any costs and expenses paid by the other party.

We enclose the relevant insurance policy documentation and Policy Schedule for your information. As long as the claim is successful, the losing party will pay the insurance. If the claim does not succeed, the insurance will be voided and therefore not payable, as long as you have co-operated with us throughout the claim.

Please rest assured that your claim is being dealt with on a "No win-No fee" basis and there will be no charge to you in relation to the pursuance of your claim, as long as you continue to cooperate in the progress of your claim.

If you are unsure about the contents of this letter then please contact me and I will be more than happy to assist you.

Yours sincerely

{ MERGEFIELD CALCULATION_FEE_EARNER_DESCRIPTION } { MERGEFIELD PRACTICEINFO_PRACTICE_NAME*UPPER }