```
{INCLUDETEXT "C:\\Users\\NeilB\\OneDrive - PRACCTICE
LTD\\Documents\\OspreyOfficeGateway\\header.doc"}
Our Ref:
           { MERGEFIELD MATTER_FEE_EARNER_ID }/{ MERGEFIELD
           client_no }/{ MERGEFIELD matter_no }
Your Ref:
{ SET LETTER{ DATE \@ "d MMMM yyyy" } }{ref LETTER \@ "d MMMM yyyy" \ \*
MERGEFORMAT }
{ IF { MERGEFIELD TK PICLIENTINFO tkCLIENTMINOR } = "Yes" "{ MERGEFIELD
TK PICLIENTINFO TK LITFRNDTITLE } { MERGEFIELD
TK_PICLIENTINFO_TK_LITFRNDFORE } { MERGEFIELD
TK PICLIENTINFO_TK_LITFRNDSURN }
{ MERGEFIELD TK_PICLIENTINFO_TK_LITFRNDADDR }" "{ MERGEFIELD
LINKNAME TITLE 1 \ { MERGEFIELD LINKNAME INITIALS 1 \ } { MERGEFIELD
LINKNAME_SURNAME_1 }
{ MERGEFIELD CALCULATION_ADDRESS }" }
```

Dear { IF { MERGEFIELD TK_PICLIENTINFO_tkCLIENTMINOR } = "Yes" "{ MERGEFIELD TK_PICLIENTINFO_TK_LITFRNDTITLE } { MERGEFIELD TK_PICLIENTINFO_TK_LITFRNDSURN }" "{ IF { MERGEFIELD TK_PICLIENTINFO_tk_SALUTATION } = "" "{ MERGEFIELD LINKNAME_TITLE_1 } { MERGEFIELD LINKNAME_SURNAME_1 }" "{ MERGEFIELD TK_PICLIENTINFO_tk_SALUTATION }" }" }"

Re: { MERGEFIELD MATTER_MATTER_DESCRIPTION }

I have now heard from the insurers that they are prepared to offer you £{ MERGEFIELD "TK_PIVALUE_TK_PT36_AMT_D" } in full and final settlement of your claim.

Of this sum \mathfrak{L}^* represents your loss of earnings and other expenses as previously discussed and agreed.

The remainder is compensation to you for your pain and suffering and is based on the medical evidence in your case. A small amount of interest is also included in this sum.

If your case proceeds further, for example, by going to Court, the Judge will assess a value for your injuries. The Judge will be guided by cases, which have been previously decided by other Judges and will rely on previous experience. There is no set scale for the awards and to an extent the matter is one of individual judgment for the Court.

{ IF { MERGEFIELD TK_PIVALUE_TK_PT36_ADVICE } = "Accept" "I consider that the offer made is reasonable. I believe the likely range of awards (including financial losses) is beween and \mathfrak{L}^* . I suggest you accept the offer in full and final settlement of your claim." "I consider that the offer is too low. I believe the likely range of awards (including financial losses)

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is beween \mathfrak{L}^* and \mathfrak{L}^* . I suggest you reject the offer so that I may continue my negotiations." }

I must remind you that once your claim has been settled it is on a once and for all basis. There can be no further application for damages should your medical or employment position change, or if further losses are incurred.

I look forward receiving your written instructions as soon as possible. If you wish to discuss the offer please telephone me.

Yours sincerely

{ MERGEFIELD CALCULATION_FEE_EARNER_DESCRIPTION } { MERGEFIELD PRACTICEINFO_PRACTICE_NAME*UPPER }