```
{INCLUDETEXT "C:\\Users\\NeilB\\OneDrive - PRACCTICE
LTD\\Documents\\OspreyOfficeGateway\\header.doc"}
Our Ref:
              { MERGEFIELD MATTER_FEE_EARNER_ID }/{ MERGEFIELD
              client_no }/{ MERGEFIELD matter_no }
Your Ref: { MERGEFIELD TK PIDEF1DETAIL tkDEF1INSREF }
{ SET LETTER{ DATE \@ "d MMMM yyyy" } }{ref LETTER \@ "d MMMM yyyy" \\*
MERGEFORMAT }
{ MERGEFIELD TK PIDEF1DETAIL tkDEF1INSURER name }
{ MERGEFIELD TK PIDEF1DETAIL tkDEF1INSURER address }
Dear Sirs
Our Client:
                { MERGEFIELD "LINKNAME_FORENAME_1" } {
```

MERGEFIELD LINKNAME SURNAME 1}

Your Insured: { IF { MERGEFIELD

TK_PIDEF1DETAIL_tkDEF1CONAME } = "" "{

MERGEFIELD TK_PIDEF1DETAIL_tkDEF1FORENAME } { MERGEFIELD TK_PIDEF1DETAIL_tkDEF1SURNAME

}" "{ MERGEFIELD

TK PIDEF1DETAIL tkDEF1CONAME \"\

Your Policy No: { MERGEFIELD TK PIDEF1DETAIL tkDEF1INSPOLNO

Accident Date: { MERGEFIELD

TK_ACCDETS_tkACCDATE\@"d"*Ordinal } {

MERGEFIELD TK ACCDETS tkACCDATE\@"MMMM

yyyy" }

We refer to your letter dated { IF { MERGEFIELD TK PIVALUE TK TOPUP DT PD } = "" "{ "TK PIVALUE TK PT36 DT PD" }" MERGEFIELD "{ TK_PIVALUE_TK_TOPUP_DT_PD }" } and note your offer on behalf of the proposed defendant(s).

Our client is prepared to accept the sum of { IF **MERGEFIELD** TK_PIVALUE_TK_TOPUP_AMT } = "" "£{ MERGEFIELD "TK_PIVALUE_TK_PT36 AMT D" }" "£{ MERGEFIELD "TK_PIVALUE_TK_TOPUP_AMT" }" } plus the claimant's costs on a standard basis with a detailed assessment under Part 44.12a CPR failing agreement.

We enclose a breakdown of our profit costs, together with the vouchers and fee notes for disbursements claimed.

We look forward to receiving a cheque for our client's damages within 14 days and proposals in respect of our costs within 21 days.

Yours faithfully

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{ MERGEFIELD PRACTICEINFO_PRACTICE_NAME*UPPER }