

Final Complaint Investigation File Note

Matter Number:	{ MERGEFIELD client_no } \ { MERGEFIELD matter_no }
Initial Compliant Handler:	{ MERGEFIELD COMP_DET_C_COMP_HAN }
Final Complaint Handler:	{ MERGEFIELD COMP_DET_C_COMP_SHAN }
Date of Complaint:	{ MERGEFIELD COMP_DET_C_COMP_DATE }
Matter Concerned:	{ MERGEFIELD COMP_DET_C_MAT_REF } { MERGEFIELD COMP_DET_C_MAT_DESC }
Fee Earner:	{ MERGEFIELD COMP_DET_C_MAT_FE }
Member of staff Concerned:	{ MERGEFIELD COMP_DET_C_STAFF_CONCND }
Department:	{ MERGEFIELD COMP_DET_C_DEPT }
Office:	{ MERGEFIELD COMP_DET_C_OFFICE }
Complainant(S):	{ MERGEFIELD "COMP_COMPL_C_COMP1_TITLE" \f" } { MERGEFIELD "COMP_COMPL_C_COMP1_FNAME" \f" } { MERGEFIELD "COMP_COMPL_C_COMP1_SNAME" \f" } { IF { MERGEFIELD COMP_COMPL_C_COMP2_SNAME } <> "" " and { MERGEFIELD "COMP_COMPL_C_COMP2_TITLE" \f" } { MERGEFIELD "COMP_COMPL_C_COMP2_FNAME" \f" } { MERGEFIELD "COMP_COMPL_C_COMP2_SNAME" } " "" }
Nature of Complainant:	{ MERGEFIELD COMP_COMPL_C_COMP_NAT }
Complaint Type:	{ MERGEFIELD COMP_DET_C_COMP_TYPE }
Reported to the LeO:	{ MERGEFIELD COMP_DET_C_REP_LEO }
Potential PI claim:	{ MERGEFIELD COMP_DET_C_POT_CLAIM }
Complaint Details:	{ MERGEFIELD COMP_DET_C_COMP_DET }
Requested Remedy:	{ MERGEFIELD COMP_DET_C_REQ_REM }
Complaint Status:	{ MERGEFIELD COMP_PRO_C_COMP_STATUS }
Initial Proposed Remedy:	{ MERGEFIELD COMP_PRO_C_PROP_REM }
Initial Proposed Remedy Details:	{ MERGEFIELD COMP_PRO_C_PROP_REM_DET }
Reason for Rejecting Proposal:	{ MERGEFIELD COMP_PRO_C_PROP_REM_REJ }
Final Proposed Remedy:	{ MERGEFIELD COMP_PRO_C_PROP_REM2 }
Final Proposed Remedy Details:	{ MERGEFIELD COMP_PRO_C_PROP_REM2_DET }
Internal Action Required:	{ MERGEFIELD COMP_PRO_C_REM_ACT_REQ }
Notes:	