




Subject

{MATTER\$FEE_EARNER_ID}/{MATTER\$CLIENT_NO}/{MATTER\$MATTER_NO} - {MATTER\$MATTE

MESSAGE BODY

 E-mail Template ⏪

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Dear {Formula\$Cli_Names},

Further to my previous email requesting feedback on our service, I note we have not received a response from you. We strive to provide a high level of service to our clients and your feedback enables us to maintain these standards. I would be grateful if you do have a spare moment that you complete our short questionnaire by logging in to our client portal. If I do not hear from you in the next 7 days, I will proceed to closing your matter.

Yours Sincerely

{CALCULATION\$FEE_EARNER_DESCRIPTION}

{PRACTICEINFO\$PRACTICE_NAME}