

# Directions questionnaire (Small Claims Track)

In the { MERGEFIELD FW_CN_COURT_FW_CN_COURT_name }	Claim No. { MERGEFIELD FW_CN_COURT_FW_CN_CT_CL_NO }
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To be completed by, or on behalf of,

{ MERGEFIELD LINKNAME_FORENAME_1 } { MERGEFIELD LINKNAME_SURNAME_1 }
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who is [1st][2nd][3rd][{ FORMTEXT  
}][Claimant][Defendant][Part 20 claimant] in this claim

<p>You should note the date by which this questionnaire must be returned and the name of the court it should be returned to since this may be different from the court where the proceedings were issued.</p> <p>If you have settled this claim (or if you settle it on a future date) and do not need to have it heard or tried, you must let the court know immediately.</p>
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## A Settlement/Mediation

Under the Civil Procedure Rules parties should make every effort to settle their case. At this stage you should still think about whether you and the other party(ies) can settle your dispute without going to a hearing.

You may seek to settle the claim either by direct discussion or negotiation with the other party or by mediation. If settlement is reached parties may enter into a binding agreement which can be enforced if the terms of the agreement were to be breached.

Mediation is a way of resolving disputes without a court hearing, where the parties are assisted in resolving their dispute with the help of an impartial mediator. If the claim is settled at this stage the parties can avoid further court fees, costs and time involved in preparing and attending a hearing.

You may use any mediation provider. However, HMCTS provide a free confidential Small Claims Mediation Service which is available to parties in most small claims cases which are for less than £10,000.

Mediation is usually carried out by telephone in one hour time limited appointments convenient to the parties and is quicker than waiting for a court hearing before a judge. There is no obligation to use the Small Claims Mediation Service nor are you required to settle if you do. If you are unable to reach agreement with the other party at mediation, the claim will proceed to a small claims hearing before a judge.

You can get more information about mediation from [www.gov.uk](http://www.gov.uk)

If all parties agree, this case will be referred to the Small Claims Mediation Service. In any event the court may order the service to contact you to explore mediation.

**A1** Do you agree to this case being referred to the Small Claims Mediation Service? { FORMCHECKBOX } Yes { FORMCHECKBOX } No

Please give your contact details below – If all parties agree to mediation your details will be passed to the small claims mediation team who will contact you to arrange an appointment.

**You must complete the remainder of the form regardless of your answer to A1**

## B Your contact details

Your full name

{ MERGEFIELD CALCULATION_FEE_EARNER_DESCRIPTION }
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Address for Service

{ MERGEFIELD PRACTICEINFO_PRACTICE_NAME }
{ MERGEFIELD "PRACTICEINFO_HOUSE" }
{ MERGEFIELD "PRACTICEINFO_AREA" }
{ MERGEFIELD "PRACTICEINFO_POSTAL_TOWN" }
{ MERGEFIELD "PRACTICEINFO_COUNTY" }
{ MERGEFIELD "PRACTICEINFO_POSTCODE" }

Telephone number

{ IF {
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Mobile

{ FORMTEXT }
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## Notes

It is essential that you provide this information, particularly if you have requested mediation. Staff will contact you within office hours (9am - 5pm).

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MERGEFIELD  
CALCULATION_F  
EE_EARNER_PH  
ONE }= "" "{  
MERGEFIELD  
PRACTICEINFO_  
PHONE_NO }" "{  
MERGEFIELD  
CALCULATION_F  
EE_EARNER_PH  
ONE }" }
```

Email

```
{ MERGEFIELD  
CALCULATION_FEE_EARNER_EMAIL }
```

**C Track**

- C1** Do you agree that the small claims track is the appropriate track for this case?  Yes  No

If No, say why not and state the track to which you believe it should be allocated

{ FORMTEXT }

**D About the hearing****Hearing venue**

- D1** At which county court would you prefer the small claims hearing to take place and why?

{ FORMTEXT }

**Expert evidence**

- D2** Are you asking for the court's permission to use the written evidence of an expert?  Yes  No

If Yes, state why and give the name of the expert (if known) and the area of expertise and the likely cost if appointed.

{ FORMTEXT }

**Witnesses**

- D3** How many witnesses, including yourself, will give evidence on your behalf at the hearing?

{ FORMTEXT }

**Hearing**

- D4** Are there any days within the next six months when you, an expert or a witness will not be able to attend court for the hearing?

{ FORMCHECKBOX } Yes { FORMCHECKBOX } No

If Yes, please give details

	Dates <b>not</b> available
Yourself	{ FORMTEXT }
Expert	{ FORMTEXT }
Other essential witness	{ FORMTEXT }

Will you be using an interpreter at the hearing either for yourself or for a witness?

{ FORMCHECKBOX } Yes { FORMCHECKBOX } No

If Yes, please specify the type of interpreter

{ FORMTEXT }

**Notes****Track**

The small claims track – generally for lower value and less complex claims with a value under £10,000. You can get more information by reading leaflet EX306 'The small claims track in civil courts'. You can get this leaflet online from [hmctsformfinder.justice.gov.uk](http://hmctsformfinder.justice.gov.uk)

**Location**

If your claim is a designated money claim the case will usually be transferred to the claimants preferred court or the defendants home court as appropriate. However, there is no guarantee of transfer to this court. For further information see CPR Parts 3, 12, 13, 14 and 26.

**Expert evidence**

The court must grant you permission to use an expert witness. Your notice of allocation will tell you if permission has been granted. Please note the upper limit for experts' fees that can be recovered is £750. You can get more information by reading leaflet EX306 'The small claims track in civil courts'. You can get this leaflet online from [hmctsformfinder.justice.gov.uk](http://hmctsformfinder.justice.gov.uk)

**Witnesses**

Witnesses may be asked to give evidence by either party. The court needs to have notice that you intend to call a witness. Witness expenses for travel accommodation and loss of earning should be met by the party requesting their attendance. You can get more information by reading EX342 'Coming to a court hearing'. You can get this leaflet online from [hmctsformfinder.justice.gov.uk](http://hmctsformfinder.justice.gov.uk)

**Hearing**

Dates to avoid: You should enter those dates where you, your expert or an essential witness will not be able to attend court because of a holiday or other commitments.

**Interpreters:** In some circumstances the court will arrange for, and meet the cost of an interpreter. If you require an interpreter, you should contact the court immediately. Further details visit our website [www.justice.gov.uk](http://www.justice.gov.uk) under 'guidance'.

## Signature

You must sign this form

[Solicitor for the ][1st][2nd][3rd][[ FORMTEXT ]]  
[Claimant][Defendant][Part 20 claimant]

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**Once you have completed this form please return it to the court with the fee to the address shown on the form N149A, notice of proposed allocation to Small Claims Track**

