Osprey Approach: Accessing the Osprey Academy

This help guide was last updated on
May 9th, 2024

The latest version is always online at
https://support.ospreyapproach.com/?p=64335

The Osprey Academy is available to search for help on different topics and guidance on getting the most out of Osprey. We also have our help line telephone number and an online support form that can be submitted to us.

This guide will assist you in accessing our Osprey Academy to obtain training and support material to assist your use of the software
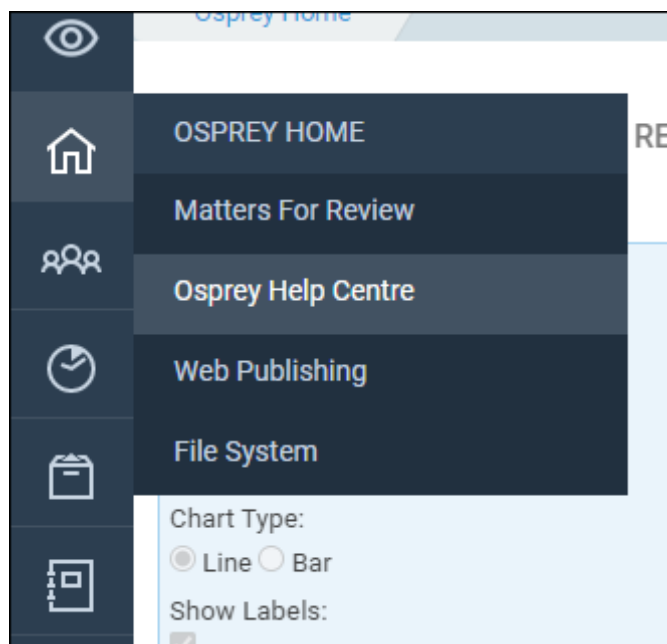
The Osprey Academy can be accessed via our website

www.ospreyapproach.com or support.ospreyapproach.com

If navigating via the main homepage, click onto the Customer Help Centre link to open the Academy.
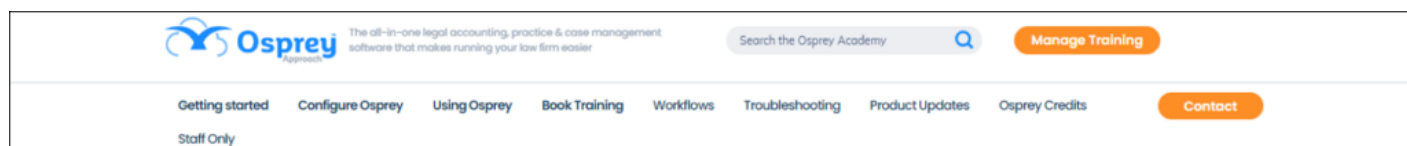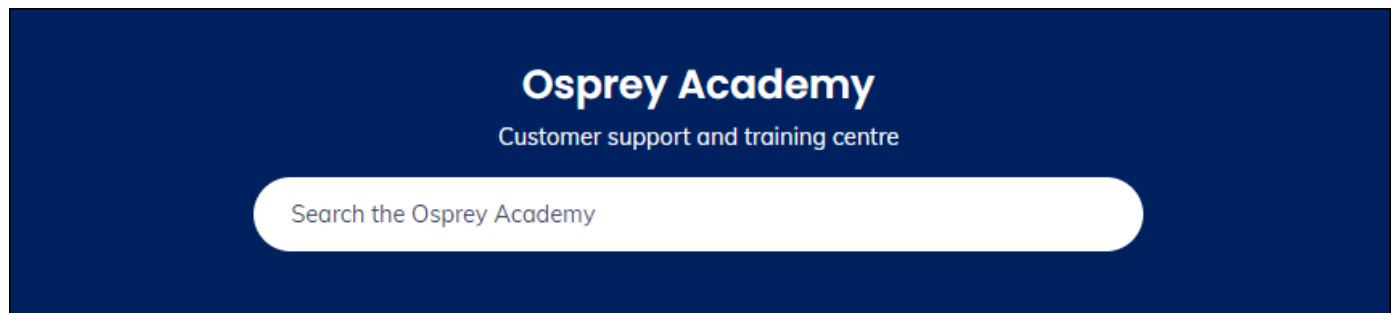

Accessing Osprey Academy from Osprey Web

To access the Osprey Academy from Osprey Web, navigate to Osprey Home > Osprey Help Center.
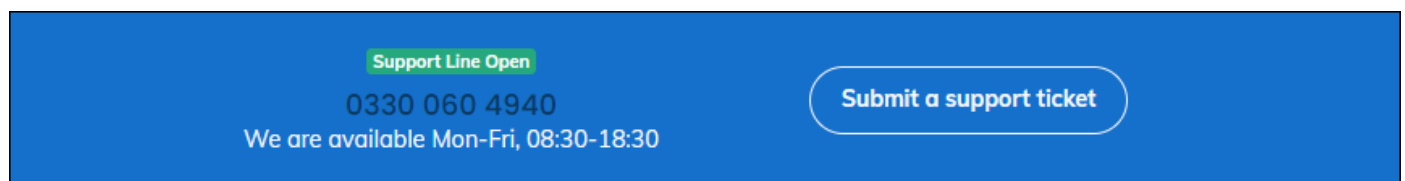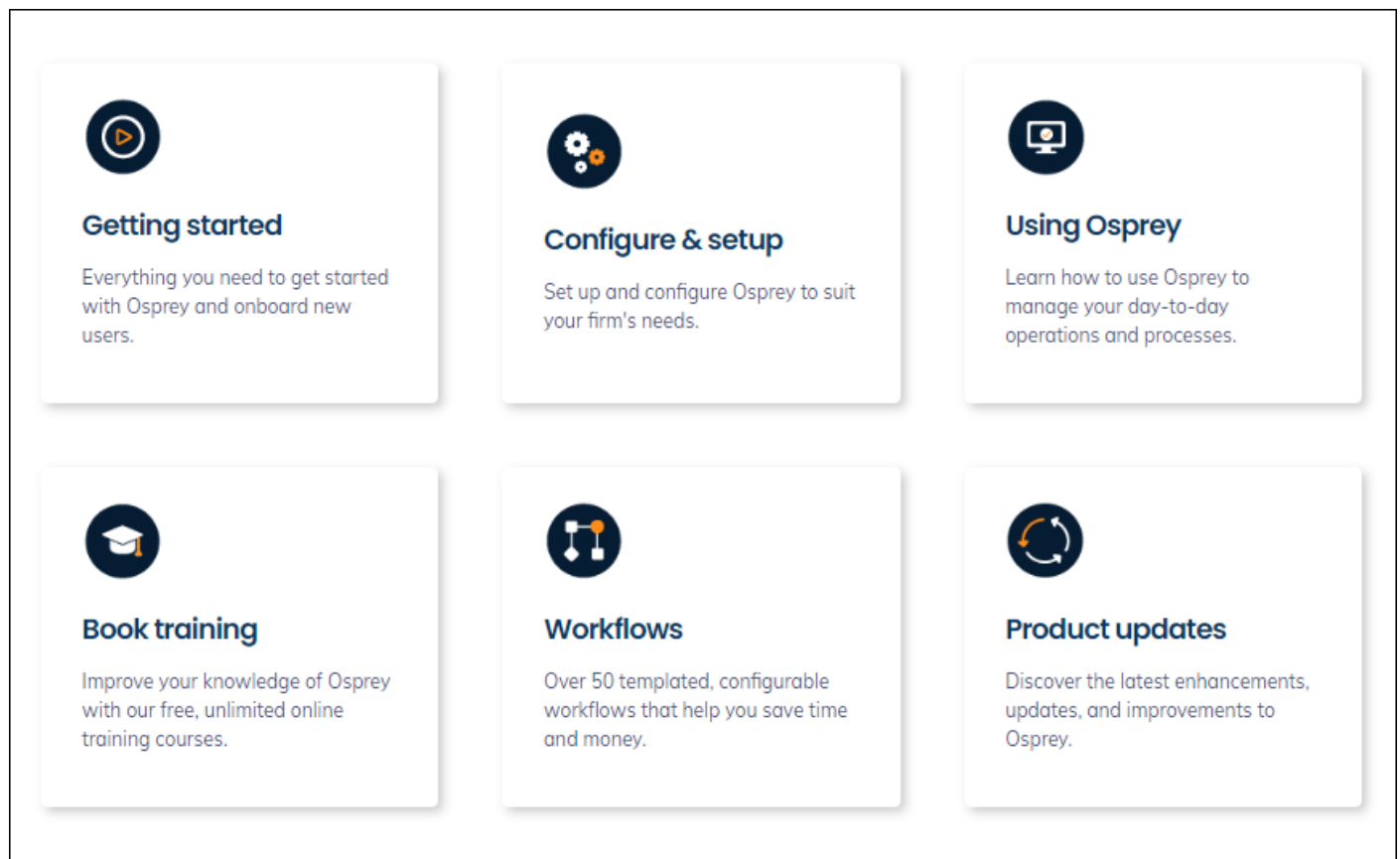
The Osprey Academy Homepage

The hub provides a search facility, so searching for words such as "time recording" or "report" will provide a list of potential matching guides.

Osprey Academy
Customer support and training centre

Search the Osprey Academy

Just below the search bar are contact details for our support team.

Support Line Open
0330 060 4940
We are available Mon-Fri, 08:30-18:30

Submit a support ticket

You also have access to some key areas of the academy to help you explore what Osprey has to offer.

Getting started
Everything you need to get started with Osprey and onboard new users.

Configure & setup
Set up and configure Osprey to suit your firm's needs.

Using Osprey
Learn how to use Osprey to manage your day-to-day operations and processes.

Book training
Improve your knowledge of Osprey with our free, unlimited online training courses.

Workflows
Over 50 templated, configurable workflows that help you save time and money.

Product updates
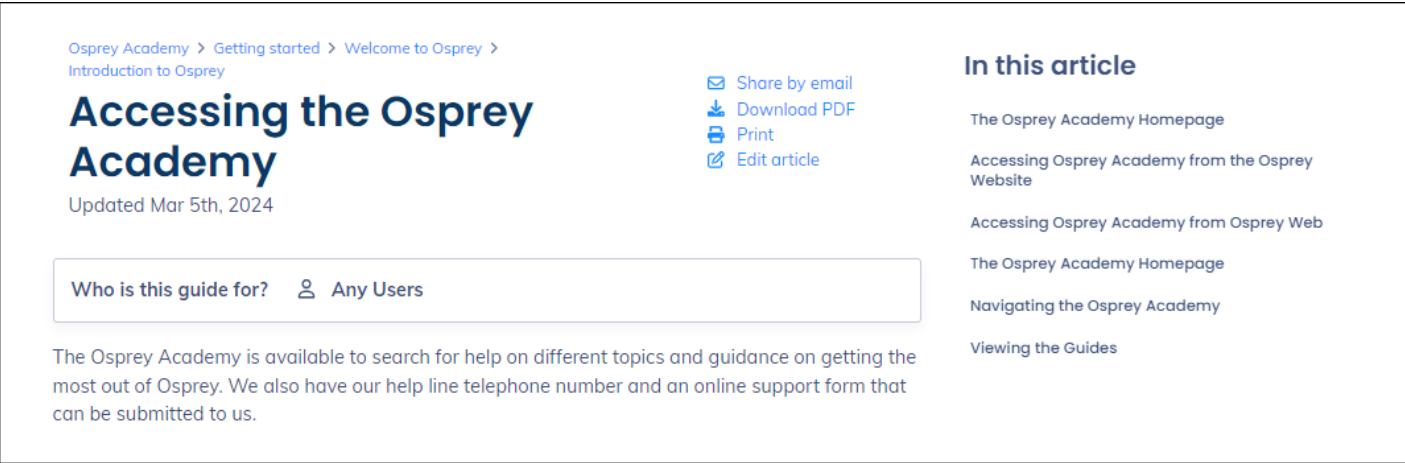Discover the latest enhancements, updates, and improvements to Osprey.

Navigating the Osprey Academy

When navigating the academy you will always have access to the search bar and clicking the Osprey logo will return you to the homepage.
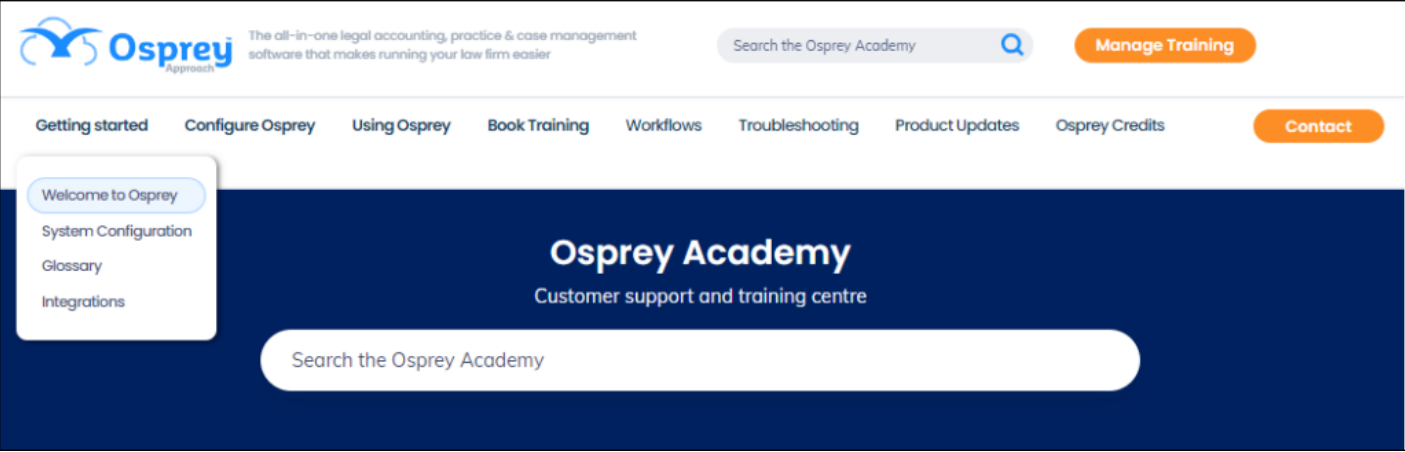
The navigation bar allows you to navigate between several area, with options to select sub-categories.

Viewing the Guides

To help navigate the guides you are able to select a section from the "In this article" side panel. This will take you directly to that section of the guide so you can get straight to the information you need.

You will also see at the top of every guide you have the option to share by email, download as PDF or print. This can help you share any guides with colleagues or save directly to your PC for future use.