



Osprey Approach: Accessing the Osprey Academy

This help guide was last updated on
Mar 5th, 2024

The latest version is always online at
<https://support.ospreyapproach.com/?p=53063>



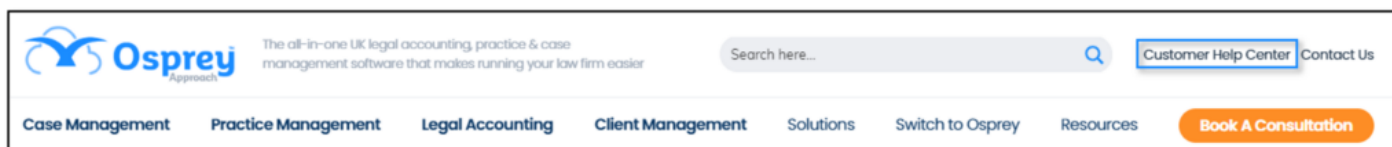
The Osprey Academy is available to search for help on different topics and guidance on getting the most out of Osprey. We also have our help line telephone number and an online support form that can be submitted to us.

Accessing Osprey Academy from the Osprey Website

The Osprey Academy can be accessed via our website

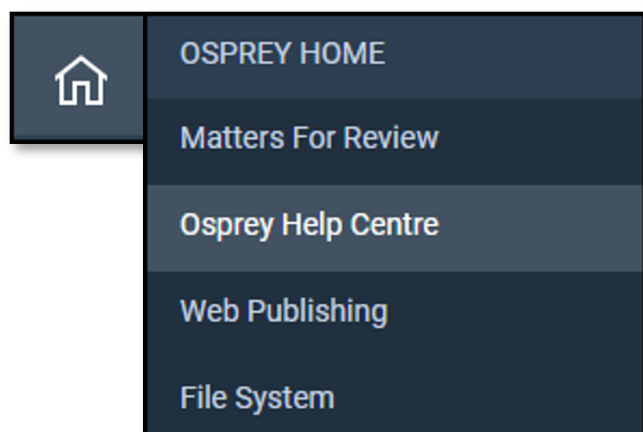
www.ospreyapproach.com or support.ospreyapproach.com

If navigating via the main homepage, click onto the link Customer Help Center to open the Academy.



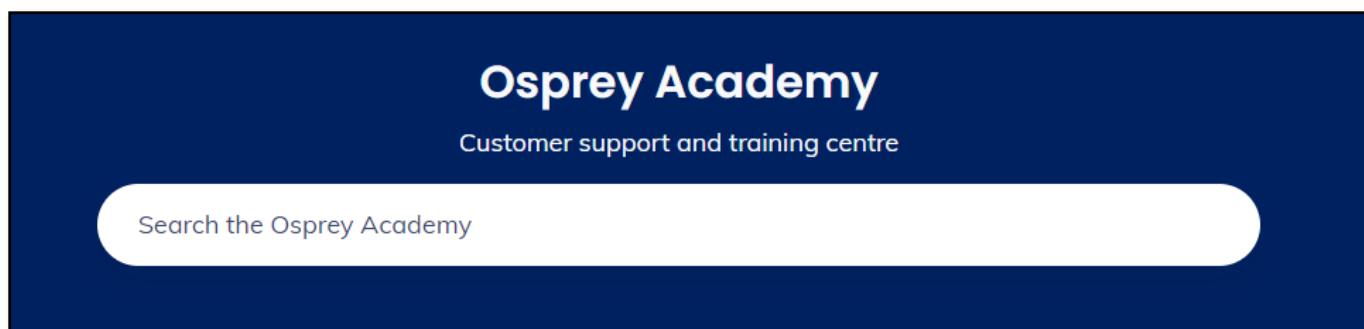
Accessing Osprey Academy from Osprey Web

To access the Osprey Academy from Osprey Web, navigate to Osprey Home > Osprey Help Center.



The Osprey Academy Homepage

The hub provides a search facility, so searching for words such as "time recording" or "report" will provide a list of potential matching guides.



Just below the search bar are contact details for our support team.


Support Line Open

0330 060 4940

We are available Mon-Fri, 08:30-18:30


Submit a support ticket

You also have access to some key areas of the academy to help you explore what Osprey has to offer.




Getting started

Everything you need to get started with Osprey and onboard new users.




Configure & setup

Set up and configure Osprey to suit your firm's needs.




Using Osprey

Learn how to use Osprey to manage your day-to-day operations and processes.




Book training

Improve your knowledge of Osprey with our free, unlimited online training courses.



Workflows

Over 50 templated, configurable workflows that help you save time and money.




Product updates

Discover the latest enhancements, updates, and improvements to Osprey.

Navigating the Osprey Academy

When navigating the academy you will always have access to the search bar and clicking the Osprey logo will return you to the homepage.



The all-in-one legal accounting, practice & case management software that makes running your law firm easier

Search the Osprey Academy

Manage Training

Getting started

Configure Osprey

Using Osprey

Book Training

Workflows

Troubleshooting

Product Updates

Osprey Credits

Contact Us

Welcome to Osprey

Installing Osprey

Glossary

Integrations

Osprey Academy

Customer support and training centre

Search the Osprey Academy

The navigation bar allows you to navigate between several area, with options to select sub-categories.

Viewing the Guides

Accessing the Osprey Academy

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Who is this guide for?  Any Users

Help can be found for Osprey via our Academy site, where you can search for help on any topic to do with Osprey. We also have our help line telephone number and an online support form that can be submitted to us.

To help navigate the guides you are able to select a section from the "In this article" side panel. This will take you directly to that section of the guide so you can get straight to the information you need.

You will also see at the top of every guide you have the option to share by email, download as PDF or print. This can help you share any guides with colleagues or save directly to your PC for future use.