

# Osprey Approach: Configure your Browser

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The latest version is always online at https://support.ospreyapproach.com/?p=57489

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### This guide advises you on how to configure your browser to be compatible with Osprey and its features.

To ensure Osprey runs smoothly when accessing via a browser, we recommend the below settings to be applied to your browser.

## **Google Chrome**

At the top right of your browser window, select the 'Tools' button, which should appear as three vertical dots in the top right.



Now, select the 'Settings' option towards the bottom of the resulting drop-down list.



In the list of tabs which will now appear on the left hand side of your screen, select the 'Privacy & Security' option.



This will bring up a new menu, as shown here. Select 'Site Settings'.

Î	Clear browsing data Clear history, cookies, cache and more	•
$\circledast$	Privacy guide Review key privacy and security controls	•
4	Third-party cookies Third-party cookies are blocked in Incognito mode	•
G	Ads privacy Customise the info used by sites to show you ads	•
Ð	Security Safe Browsing (protection from dangerous sites) and other security settings	•
븮	Site settings Controls what information sites can use and show (location, camera, pop-ups and more)	•

At the bottom of the resulting options, there will be an area headed 'Pop-ups and Redirects'.

Cont	ent	
٩	Third-party cookies Third-party cookies are blocked in Incognito mode	•
<>	JavaScript Sites can use JavaScript	•
	Images Sites can show images	•
Ø	Pop-ups and redirects Don't allow sites to send pop-ups or use redirects	•

At the bottom of this page is a setting for 'Allowed to send pop-ups and use redirects' - Click the 'Add' button next to this.

Customised behaviours	
Sites listed below follow a custom setting instead of the default	
Not allowed to send pop-ups or use redirects	Add
No sites added	
Allowed to send pop-ups and use redirects	Add
No sites added	

#### A pop-up will appear.

Add a site	
Site	
[*.]example.com	
	Cancel Add

In the text box, enter **[\*.]ospreyapproach.com** and click 'Add'. Then do the same with **[\*.]ospreyapproachbackup.com** and click 'Add'. The screen should now show as below:

Allowed to	send pop-ups and use redirects	Add
8	[*.]ospreyapproach.com	:
٢	[*.]ospreyapproachbackup.com	:

# Microsoft Edge

At the top right of your browser window, select the 'Settings and More' button, as highlighted below:



Next, click 'Settings' from the drop-down list.

	New tab			Ctrl+1	r
	New window			Ctrl+N	J
Ę	New InPrivate window		Ctrl-	+Shift+N	4
	Zoom -	_	100%	+	2
≨	Favourites		Ctrl-	+Shift+C	D
5	History			Ctrl+H	ł
0	Shopping				
$\underline{\downarrow}$	Downloads			Ctrl+	J
B	Apps				۲
3	Extensions				
÷	Browser essentials				
Ø	Print			Ctrl+I	þ
( <del>ഗ്</del> സ)	Screenshot		Ctrl	+Shift+S	S
ඛ	Find on page			Ctrl+	F
	More tools				٠
錢	Settings				
?	Help and feedback				٠
	Close Microsoft Edge				
Ô	Managed by your organisa	tion	I		

A new tab will open. Select 'Cookies and site permissions' on the left hand navigation bar.



Select 'Manage and delete cookies and site data'.

#### Cookies and data stored

Save cookies and data on your device in order to facilitate continuous browsing between sites and sessions

>

Manage and delete cookies and site data

Click 'Add' under the section titled 'Allow' and a pop-up text box will appear.

In the text box, enter **[\*.]ospreyapproach.com** and click 'Add'. Then do the same with **[\*.]ospreyapproachbackup.com** and click 'Add'.

Add a site	×
Site	
[*.]ospreyapproach.com	
Add	Cancel

Next, click the 'Back' arrow at the top of the screen to navigate to the previous page.

### Cookies and data stored / Cookies and site data

Locate a section titled 'Pop-ups and redirects' and click the > symbol.

0	Pop-ups and redirects
	Blocked

As previously, there is an area titled 'Allow'. Select the 'Add' button and add **[\*.]ospreyapproach.com** and **[\*.]ospreyapproachbackup.com** in the same way.

>

Allow	Add
No sites added	

Add a site	×
Site	
[*.]ospreyapproach.com	
Add	Cancel

Once complete, you can close the settings tab.

### **Mozilla Firefox**

At the top right of your Firefox screen, you have a series of icons. Select the 'Open Menu' option (three lines), to open up a further list of options which will allow you to configure the browser.



#### Select the 'Settings' tab.

Sync and save data	Sign In	
New tab	Ctrl+T	
New window	Ctrl+N	
New private window	Ctrl+Shift+P	
Bookmarks	>	
History	>	
Downloads	Ctrl+J	
Passwords		
Add-ons and themes	Ctrl+Shift+A	
Print	Ctrl+P	
Save page as	Ctrl+S	
Find in page	Ctrl+F	
Translate page		
Zoom	- 100% + 🗹	
Settings		
More tools	>	
Report broken site		
Help	>	
Exit	Ctrl+Shift+Q	

From the left hand panel which appears, select 'Privacy & Security'.



This will open a list of website options on the main part of the page. Scroll down the list until you come to a section headed Cookies & Site Data.

Cookies and Site Data	
Your stored cookies, site data, and cache are currently using 1.0 GB of disk space. <u>Learn more</u>	Clear Data
🗖 Delete es elvice and eite dete when Firefou is closed	<u>M</u> anage Data
Delete cookies and site data when Firefox is closed	Manage E <u>x</u> ceptions

Select the 'Manage Exceptions' button.

This will open a pop-up allowing you to add **\*.ospreyapproach.com** into the Address box, as below. Once added, click on Allow.

Exceptions - Cookies and Site Data				
ou can specify which we xact address of the site	eb sites are always or never allow you want to manage and then cl	ved to use cookies and site d ick Block, Allow for Session,	ata. Type the or Allow.	
ddress of web site				
*.ospreyapproach.com				
	<u>B</u> lock	Allow for <u>Session</u>	<u>A</u> llow	
Web Site		Status	•	
<u>R</u> emove Web Site	R <u>e</u> move All Web Sites		)	

Remember to add both your main Osprey URL and your backup Osprey URL ( \*.ospreyapproachbackup.com). Click Save Changes once done to return to the main Privacy page.

Continue to scroll until you reach a section headed Permissions.



Click the Exceptions button next to the Block Pop-Up Windows check box.

Once again, add **\*.ospreyapproach.com** and **\*.ospreyapproachbackup.com** into the Address box, clicking Allow for each one.

	Allowed Web Sites	- Pop-ups	×
'ou can specify which w he site you want to allo	eb sites are allowed to ope w and then click Allow.	n pop-up windows. Type the	exact address of
<u>d</u> dress of web site			
*.ospreyapproach.com			
			<u>A</u> llow
Web Site		Status	; <b>^</b>
<u>R</u> emove Web Site	R <u>e</u> move All Web Sites		
		<u>Save Char</u>	nges Cancel

Click Save Changes when finished. This will complete the setup of Firefox and you can now close the Settings page.