

Osprey Approach: Customising your Client Ledger with Ledger and Posting Type views

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This guide will show you how to customise your Client Ledger so that it displays exactly as needed

Osprey allows you to customise your client ledger view to display the columns in different orders, with or without debit/credit breakdown columns, and also to customise the posting types you can see in the drop down list - this can be useful if you have staff who are only permitted to post client ledger entries but not office or vice versa.

New Ledger Views

You will need Supervisor access to set up a new ledger view. This will enable you to decide which columns to show on the Client Ledger, and in which order.

In the browser, navigate to Supervisor > System Setup > Ledger View > Add Ledger View

G	SUPERVISOR	Supervisor	adam@pracctice.net
Ê	Code Setup	Supervisor	adamb@pracctice.net
ភា	System Setup	Branches	adamc@pracctice.net
。 [1]	Financial Setup	Departments	testcbs8@outlook.com
団	Case Management Setup	Labels Setup	xxx@xxx.com
ب ې	User Design	Matter Archive Details	alexh@pracctice.net
	Report Setup	System Settings	AlexH@pracctice.net
\$7	Tools & Utilities	Communication Settings	alexs@pracctice.net
₽	Financial Periods	Users	alice@pracctice.net
Ē	CRM Auto Posting Defaults	Ledger View	Add Ledger View
~~	Reprint CRM611 Spreadsheet	Configuration Settings	Posting Type View
iilil	Include Documents	Security Groups	
(Ĉ#	Portal Setup	Email Setup	

On the next screen, firstly give your new view a name/description so that you can identify it easily, then select the columns you want to see and click Add to add them into the right hand side selection box:

Supervisor Supervisor	System Setup Ledger Views Add	
Save (× Cancel	
	a required field.	
	It the Client Ledger Columns in the Ledger View Ord In in the Ledger View Order, and use the arrows to m lumns:	
(+) Add	 Office Office split - Payments/Receipts 	Office Client Disbursement
🕀 Add	 Client Client split - Payments/Receipts 	VAT Deposit
🕂 Add	 Disbursement Disbursement split - Payments/Receipts 	
🕀 Add	 Deposit Deposit split - Payments/Receipts 	
(+) Add	 VAT VAT split - Inputs/Outputs 	

For each monetary column there is the option of showing just a single column (Office, Client, Disbursement, Deposit, VAT) with the entries in black or red denoting credits/debits e.g.:

Sheet number 1 of 1 (4 postings.)				Select Sh	eet Number:	Go
1						
DATE DETAILS	REF	VAT	OFFICE	DISBS	CLIENT	DEPOSIT
28/02/2021 Opening Balance	08	0.00	0.00	0.00	1,200.00	0.00
28/02/2021 Opening Balance	08	0.00	3,500.00	0.00	0.00	0.00
28/04/2021 Transfer Costs	Transf	0.00	1,200.00	0.00	1,200.00	0.00
17/01/2022 Pay balance	test	0.00	2,300.00	0.00	0.00	0.00
TOTALS:			0.00	0.00	0.00	0.00
Projected Balances:			0.00	0.00	0.00	0.00

Or you can show each monetary column split into Payments/Receipts e.g.:

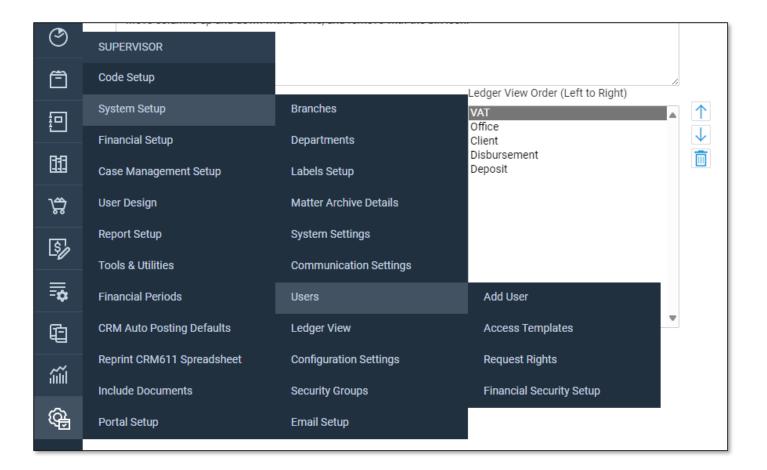
Sheet number	r 1 of 1 (4 postings.)								Select Sh	neet Numb	er: 📃 🕻	Go
DATE	DETAILS	REF	OFFICE PAYMENT		CLIENT		DISBS	DISBS	DEPOSIT		VAT OUTPUT	VAT
28/02/2021	Opening Balance	OB	0.00	0.00	0.00	1,200.00	0.00	0.00	0.00	0.00	0.00	0.00
28/02/2021	Opening Balance	OB	3,500.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
28/04/2021	Transfer Costs	Transf	0.00	1,200.00	1,200.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
17/01/2022	Pay balance	test	0.00	2,300.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
	Projected Balances:											
	TOTALS:			0.00		0.00		0.00		0.00		

You can then move the columns up or down by selecting them in the right hand side box and using the arrow up/down buttons, or remove them again by selecting them in the right hand side box and clicking the bin icon.

🖹 Save	× Cancel		
Description:			
Move columns	s up and down with arrows, and remove with the bin	icon.	
Client Ledger Co	lumns:	Ledger View Order (Left to Right)	
🕂 Add	 Office Office split - Payments/Receipts 	VAT Office Client	\uparrow
🕂 Add	 Client Client split - Payments/Receipts 	Disbursement Deposit	
🕂 Add	 Disbursement Disbursement split - Payments/Receipts 		
🕂 Add	 Deposit Deposit split - Payments/Receipts 		
(+) Add	 VAT VAT split - Inputs/Outputs 		

Once you are happy with the order of your columns click Save.

You can now assign this Ledger View to your users. To do this, navigate to Supervisor > System Setup > Users. Right click on the user you wish to assign this view to, and click Edit. Select your new Ledger View from the drop down list, and click Save when you're done.



Posting Type Views

You will need Supervisor access to set up a new posting type view. This will enable you to decide which posting types to show on the Client Ledger.

Navigate to Supervisor > System Setup > Ledger View > Posting Type View. Click New. Give your new posting type view a name. Select the ledger you want to affect. Now select each of the posting types you want to grant access to and click the + icon to add them to the list. You can use the up and down arrows to move a posting type up or down in the list, and the bin icon to remove a posting type from the list.

Supervisor System Setup Ledger View	Posting Type View		
Save Scancel			
Description:		Press plus to add posting type into box	
Ledger Type:		Client	~
Posting Type		o Office Bank Receipt	~
Posting Type Order	o Office Bank Receipt		

Click Save when complete.

Now you are ready to assign this posting type view to the users who are to have this restricted posting type view. Navigate to Supervisor > System Setup > Users and right click to Edit the user you want to apply the view to. Select your new posting type view from the list and then click Save when finished.

≡	Osprey Approach Test	Global search	Client Det	ails	Ō 00:00:04	8	Θ	?
0	Supervisor	System Setup Users						
ណិ	Save Save	🛞 Cancel 🔄 Archive						
888	User Id:	NEW U:						
G	Template:	Supervisor 🗸						
Ē	Email:	neil@pracctice.net						
: D	Fee Earner:	None 🗸						
	Redirect Keydates:	None 🗸						
¦	StylePath:	Default 🗸						
\$	Preferred Ledged	Default View 🗸						
	View:							
Ē	Financial Security View:	Accounts 🗸						
۵ĩ	Posting Type View:	Default View 🗸 🗸						
(Çiji	Password Expires:	Default View My View	l on system settings.					
	Number of Logins Remaining Description:	N/A (Information Only.)						

The ledger will now only display a list of the posting types you selected.

CLIENT LEDGER 🗸									
Refresh		c Client Bank Receipt 🗸	Post Currency: GB						
Sheet numb	er 1 of 1	c Client Bank Payment							
1		l Client Transfer to Deposit							
DATE	DETAIL	l Client Transfer from Deposit z - Note							
28/02/2021	Opening								
28/02/2021	Opening	Balance							
28/04/2021	Transfer	Costs							
17/01/2022	Pay bala	nce							
	Projecte	d Balances:							