

Osprey Approach: Display the DX Number Instead of the Address

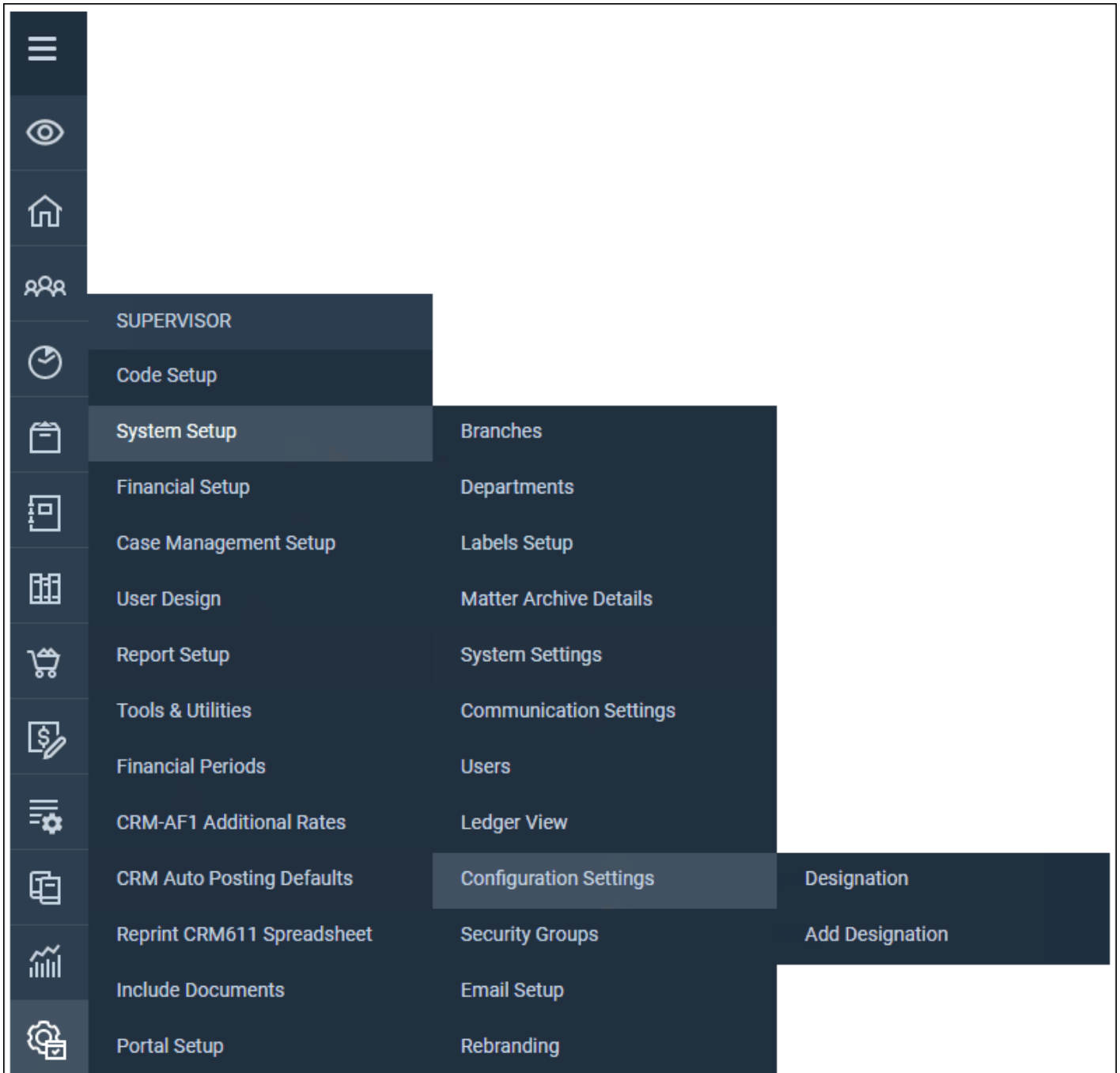
This help guide was last updated on
May 17th, 2024

The latest version is always online at
<https://support.ospreyapproach.com/?p=373>



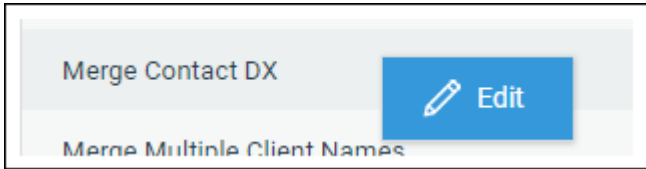
Osprey Approach has the ability to display DX numbers if they are present rather than the address, as long as the DX number has been filled in. This guide will demonstrate how to do this

Navigate to Supervisor > System Setup > Configuration Settings

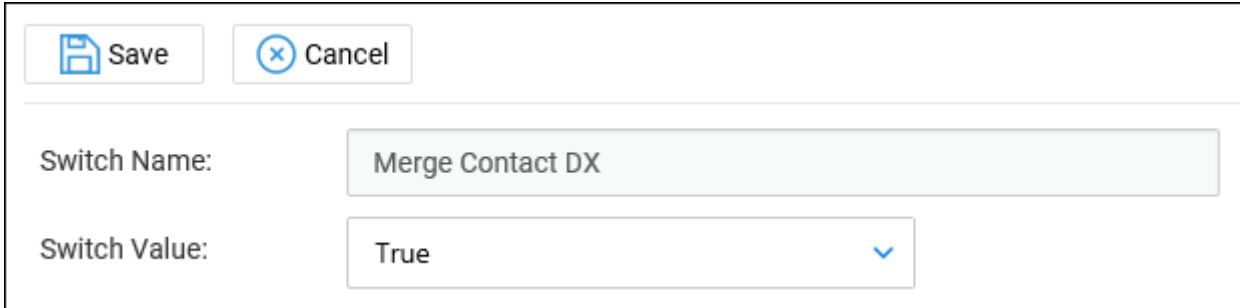


Locate the switch Merge Contact DX

Right-click and select Edit



You will have the option to select True or False from a drop-down list.



Select True and click Save. Now when running any document in Osprey Approach where the postal address is set it will merge through the DX number instead.